

## **General Terms and Conditions**

### **LinguaMove Online Language School**

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#### **1. Scope of Application**

1.1 These General Terms and Conditions apply to all contracts concluded between LinguaMove Online Language School, based in Porto, Portugal (hereinafter referred to as the “Provider”), and natural or legal persons (hereinafter referred to as the “Participant”) for online language courses.

1.2 Any deviating or supplementary terms and conditions of the Participant shall apply only if expressly agreed to in writing by the Provider.

#### **2. Description of Services**

2.1 The subject matter of the contract comprises online language courses at levels A1.1, A2.2, B1.1, B2.2 as well as German language courses for nursing professionals, including examination preparation. One teaching unit consists of 60 minutes.

2.2 Course content, dates, and schedules are determined by the respective current course description published on the website.

2.3 The courses are exempt from value-added tax in accordance with applicable EU regulations.

#### **3. Registration and Conclusion of Contract**

3.1 Registration is carried out online via the booking form on the website.

3.2 The contract is concluded upon confirmation of the registration by the Provider.

#### **4. Course Fees and Payment Terms**

4.1 The prices stated in the course description are quoted in euros (EUR).

4.2 The full course fee is due immediately upon booking.

4.3 The courses are exempt from value-added tax.

#### **5. Minimum Number of Participants**

5.1 A minimum number of five (5) participants is required for a course to take place.

5.2 If this minimum number is not reached by the start of the course, the Provider reserves the right to cancel the course.

5.3 In such a case, the Participant will be informed in due time and, where possible, offered an alternative course.

5.4 If the Participant declines the alternative offer, any payments already made will be

refunded in full.

## 6. Withdrawal and Termination by the Participant

- 6.1 Withdrawal free of charge is possible up to 30 days before the start of the course.
- 6.2 Up to 14 days before the start of the course, 50% of the course fee shall be payable.
- 6.3 Thereafter, or in the event of non-participation, the full course fee shall be payable.
- 6.4 Withdrawal and termination must be made in written form.

## 7. Cancellation of the Course by the Provider

- 7.1 The Provider may cancel the course for good cause up to five (5) working days before the start of the course.
- 7.2 In this case, a substitute offer will be made, but, in case the Participant doesn't want to enroll in the substitute offer or the Provider isn't able to provide one, the payments made will be refunded in full.

## 8. Obligations of the Participant

- 8.1 The Participant shall ensure suitable technical equipment and a stable internet connection.
- 8.2 Technical issues are the responsibility of the Participant.

## 9. Liability

- 9.1 Unlimited liability applies in cases of intent and gross negligence.
- 9.2 In cases of slight negligence, liability shall be limited.
- 9.3 Liability for data loss is limited.

## 10. Data Protection

- 10.1 Personal data shall be processed in accordance with the GDPR.
- 10.2 Further details are set out in the Privacy Policy.

## 11. Copyright

- 11.1 All course materials are protected by copyright.
- 11.2 Use is permitted only with the prior consent of the Provider.

## 12. Final Provisions

- 12.1 Portuguese law shall apply.
- 12.2 Place of jurisdiction is Porto, Portugal.
- 12.3 Should any provision of these GTC be or become invalid, the remaining provisions shall remain unaffected.