

# Privacy Policy

At TCG Details LLC, we prioritize your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the data you provide when interacting with our website ([www.tcgdetails.com](http://www.tcgdetails.com)).

## 1. Data Collection

We collect personal data through various methods on our website, including:

- **Cookies:** We utilize cookies from third-party providers, such as **Elfsight**, to enhance your browsing experience. These cookies gather information such as your browsing patterns, device type, and preferences.
- **Tracking Tools:** We use **Google Analytics 4 (GA4)** and **Hotjar** to monitor visitor actions, track user interactions, and better understand how our website is used. These tools collect data such as session duration, pages visited, and clicks.
- **Forms:** When you submit data through forms on our website, we collect personal information such as your name, email, and phone number. This information is forwarded directly to TCG Details LLC and stored in our internal Customer Relationship Management (CRM) system.

## 2. Data Usage

The data we collect is used for the following purposes:

- To improve the performance and functionality of our website.
- To analyze user behavior and enhance your overall experience.
- To manage and respond to inquiries submitted through our website's forms.
- **Marketing Purposes:** If you submit your information through our forms, and the box for agreeing to our terms of service is checked, TCG Details LLC reserves the right to use your data for future marketing communications.

## 3. Data Storage

Your personal information is securely stored in our internal CRM system and is not shared with any third-party entities, except for the providers we use to track and improve website performance (such as GA4 and Hotjar).

## 4. Data Protection

We take appropriate security measures to ensure that your personal data is safe from unauthorized access, disclosure, or misuse. However, please be aware that no method of online data transmission or storage is 100% secure.

## **5. Your Rights**

You have the right to access, update, or request the deletion of your personal information stored by TCG Details LLC. To make such requests, please contact us at [insert contact email].

## **6. Third-Party Links**

Our website may include links to third-party websites, plugins, and applications. Clicking on those links may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy practices.

## **7. Policy Updates**

This Privacy Policy may be updated periodically to reflect changes in our data practices. Please revisit this page to stay informed of any changes.

---

If you have any questions about this Privacy Policy, please contact us at [insert contact email].

**TCG Details LLC**  
**CEO: Cesar Rodriguez**  
[www.tcgdetails.com](http://www.tcgdetails.com)