

INFORMATION REQUIREMENT REGARDING SHADING

Occasionally, patch-like areas may occur on velour carpets which are not caused by staining substances but by partial, irreversible changes in the original pile direction. In technical terminology, these areas are referred to as pile reversal or “shading”.

A characteristic feature of shading is that these changes in pile direction are irreversible. This means that the deviations in pile direction cannot be eliminated either by mechanical means, such as brushing or vacuuming, or by the additional application of heat and moisture.

Shading is a purely visual phenomenon. While it may affect the appearance and aesthetic quality of a carpet to a greater or lesser extent, it does not affect its durability.

Despite extensive research in this field, it has not yet been possible to determine the causes of shading. Therefore, there is still no way to completely eliminate the risk of shading in velour carpets. Consequently, no culpable conduct can be attributed to the fibre or yarn supplier, the carpet manufacturer or the installer of a velour carpet.

Shading cannot be removed by cleaning.

