

FAQ – Evo-Pass

1. What is Evo-Pass?

Evo-Pass is a professional passing service for prop firm challenges. We help traders pass evaluation/demo accounts so they can receive a funded account from the prop firm. We are not a broker or a prop firm.

2. Do you handle client money?

No. We never accept, hold, or trade real client funds. All trading happens only on demo or evaluation accounts. Your money is never at risk with Evo-Pass.

3. Are you affiliated with prop firms?

No. Evo-Pass is completely independent. We are not endorsed, sponsored, or partnered with any prop firm mentioned on our site.

4. How does the service work?

- You choose your account size and challenge.
- You provide us with the credentials.
- Our traders manually trade your account within the prop firm's rules.
- Once passed, you receive your funded account directly from the prop firm.

5. Do you use bots or automated trading?

No. All trading is manual by professional traders. We do not use EAs, copy farms, or high-frequency tricks.

6. What if the challenge fails?

If we fail, you receive our service again for free until passed. The only cost you cover is a new prop firm account if required.

7. How many retries are included?

Unlimited retries until we succeed. We believe in our service.

8. Do you provide refunds?

No. All sales are final. Due to the risky nature of trading, there are no refunds.

9. How long does passing take?

It depends on market conditions and prop firm rules. Some challenges are passed quickly, others take longer. We do not guarantee a fixed timeline.

10. Which platforms are supported?

We support MT4, MT5, cTrader, DXtrade, and Tradelocker. If unsure, please contact us before ordering.

11. Who owns the account?

You do. The account is between you and the prop firm. Evo-Pass only trades on it temporarily.

12. Can I trade while you are trading my account?

No. If you place trades during our service, it will be terminated immediately without refund.

13. What if the prop firm changes rules?

We will adapt where possible. However, unexpected changes by the prop firm are outside of our control.

14. Do you guarantee results?

No one can guarantee results in trading. We offer our Free Retry Guarantee, but we cannot guarantee 100% success due to market risk.

15. Do you support all prop firms?

We support most popular prop firms, but rules vary. Please confirm your firm with us before ordering.

16. Is trading risky?

Yes. Trading forex and other markets involves risk. Leverage can work for or against you. While we work professionally, there is always risk.

17. What payment methods do you accept?

We accept most common payment methods.

18. Do you trade during news events?

We do not actively trade around news events. However, open positions may sometimes remain active during news releases if already placed before.

19. Can Evo-Pass refuse service?

Yes. For example, if a client trades manually during our service or copies trades to other accounts. We monitor this constantly, both manually and automatically.

20. Do you also pass accounts already in drawdown?

Yes, we can. However, for drawdown accounts, the Free Retry Guarantee does not apply.

21. Can my account get breached by the prop firm?

We use dedicated IP addresses to provide the best possible security and minimize the chance of detection. This is the most reliable setup available.

However, we cannot take responsibility if a prop firm still detects or flags the account, as their internal systems and policies are outside our control.