



# **IBIZATICKETS.COM – FULL LEGAL POLICY**

([Imprint](#) • [Terms & Conditions](#) • [Privacy Policy](#) • [Refund Policy](#) • [Cookie Policy](#))

## **1. IMPRINT (LEGAL NOTICE)**

**IBIZATICKETS.COM**

**Owner: Ramin [Last Name optional]**

**Business Type: Independent Online Ticket & Experience Platform**

**Location: Ibiza, Spain**

Email: [support@ibizatickets.com](mailto:support@ibizatickets.com)

Responsible for content according to applicable law:

Ramin, Ibiza, Spain

## **2. TERMS & CONDITIONS (T&C)**

### **2.1 General**

These Terms govern the use of IBIZATICKETS.COM and all services offered through the platform, including ticket purchases, VIP bookings, partner offers, and customer support.

By using this website, you agree to these Terms.

### **2.2 Service Description**

IBIZATICKETS.COM provides:

- Official event tickets
- VIP table bookings
- Beach club, boat party & experience reservations
- Curated partner offers

All services are fulfilled by third-party partners.

### **2.3 Ticket Purchase & Delivery**

- Tickets are delivered digitally via email immediately after purchase.
- Users must provide a correct and accessible email address.
- If no email is received, contact support.

### **2.4 Prices & Payment**

- All prices include applicable taxes unless stated otherwise.
- Payments are processed securely by external providers (e.g., Stripe, PayPal).
- IBIZATICKETS.COM does not store full payment details.

### **2.5 Refunds & Cancellations**

- Refund policies depend on the event organizer.
- Some tickets may be non-refundable.
- Applicable rules are shown during checkout.

### **2.6 Event Changes**

**Organizers may change schedules, line-ups, or venues.**

**IBIZATICKETS.COM is not responsible for such changes.**

## **2.7 VIP Bookings**

- **VIP reservations may require deposits or full prepayment.**
- **Final table allocation is determined by the venue.**

## **2.8 Partner Services**

**IBIZATICKETS.COM acts as an intermediary and is not responsible for:**

- **Service quality**
- **On-site experience**
- **Operational decisions of partners**

## **2.9 User Responsibilities**

**Users agree to:**

- **Provide accurate information**
- **Follow venue rules**
- **Use tickets for personal, non-commercial purposes**

## **2.10 Liability**

**IBIZATICKETS.COM is not liable for:**

- **Event cancellations or changes**
- **Losses caused by partners**
- **Travel or accommodation costs**
- **Damages from misuse of tickets**

**Liability is limited to the amount paid for the ticket.**

## **2.11 Intellectual Property**

**All content on IBIZATICKETS.COM is protected by copyright.**

## **2.12 Governing Law**

**These Terms are governed by the laws of Spain.**

**Jurisdiction: Ibiza, Spain.**

# **3. PRIVACY POLICY (GDPR COMPLIANT)**

## **3.1 General Information**

**We respect your privacy and process personal data in accordance with the EU General Data Protection Regulation (GDPR).**

## **3.2 Data We Collect**

**We may collect:**

- **Name, email, contact details**
- **Booking and ticket information**
- **Payment-related data (via external providers)**
- **Technical data (IP address, browser, device, cookies)**
- **Messages sent via our contact form**

**We do not store full credit card details.**

## **3.3 How We Use Your Data**

**We process data for:**

- **Ticket purchase and delivery**
- **VIP bookings**
- **Customer support**
- **Fraud prevention**
- **Website analytics**

## **3.4 Legal Basis**

**Processing is based on:**

- **Contract performance**
- **Consent**
- **Legitimate interest**

## **3.5 Data Sharing**

**We share data only with:**

- **Official event partners**
- **Payment providers**
- **Technical service providers**

**We never sell personal data.**

## **3.6 Cookies & Analytics**

**We use cookies to improve user experience and analyze website performance.**

**You may disable cookies in your browser settings.**

## **3.7 Your Rights**

**You may request:**

- **Access**
- **Correction**
- **Deletion**
- **Restriction**
- **Data portability**
- **Withdrawal of consent**

**Contact: [info@ibizatickets.com](mailto:info@ibizatickets.com)**

## **3.8 Data Storage**

**Data is stored only as long as necessary for legal or operational purposes.**

## **3.9 Security**

**We use industry-standard security measures to protect your data.**

# **4. REFUND & CANCELLATION POLICY**

## **4.1 General**

**Refunds depend on the event organizer or venue.**

## **4.2 Non-Refundable Tickets**

**Many Ibiza events operate with strict no-refund policies.**

## **4.3 Event Cancellations**

**If an event is officially cancelled:**

- **Refunds follow the organizer's rules**
- **We assist in processing claims**

## **4.4 No-Show**

**No-shows are not refundable.**

## **4.5 VIP Bookings**

**Deposits or prepayments may be non-refundable depending on the venue.**

# **5. COOKIE POLICY**

## **5.1 What Are Cookies?**

**Cookies are small files stored on your device to improve website functionality.**

## **5.2 Types of Cookies We Use**

- **Essential cookies**
- **Analytics cookies**
- **Performance cookies**
- **Marketing cookies (optional)**

## **5.3 Managing Cookies**

**You can disable cookies in your browser settings.**

# **6. CONTACT FOR LEGAL MATTERS**

**Email:**

**info@ibizatickets.com**

**Location: Ibiza, Spain**