

Terms & Conditions

Obsidian Success LLC

Last Updated: March 12, 2025

By using our websites, downloading our resources, or engaging our services, you agree to these Terms. Please read them carefully.

1. Who We Are

Obsidian Success LLC provides consulting, coaching, and related digital resources to founders and small business owners. These Terms govern your use of our websites, content, and services, including:

- Our websites and landing pages (obsidiansuccess.onepage.me and obsidiansuccess.carrrd.co).
- Free resources we offer, including the Waste Map PDF.
- Any consulting, coaching, or advisory services you purchase from us.

2. Not Legal or Financial Advice

All content, resources, and services we provide are for educational and informational purposes only. Nothing we share should be understood as legal, financial, accounting, or tax advice. You are responsible for your own decisions and for obtaining professional advice specific to your situation when needed.

3. No Guarantees of Results

We help you improve systems and decision-making, but we do not promise or guarantee specific results, such as a particular amount of revenue, profit, or time savings. Any examples of client results we mention are illustrative only and do not guarantee that you will achieve the same outcomes.

4. Your Responsibilities

When you work with us or use our materials, you agree to:

- Provide accurate information when requested (for example, in intake forms).
- Participate honestly in any consulting or coaching sessions.
- Implement or ignore our recommendations at your own discretion and risk.
- Use our materials only for your own business and not share them publicly or resell them.

5. Intellectual Property

Unless we state otherwise, Obsidian Success owns the copyrights and other intellectual property rights in our content and materials, including:

- Website copy, frameworks, and models.
- PDFs, worksheets, and tools such as the Waste Map.
- Training materials provided in any paid service.

We grant you a personal, non-transferable license to use these materials for your own business only. You may not reproduce, distribute, or sell our materials without written permission.

6. Payments, Refunds, and Cancellations

For paid services and products:

- Prices and payment terms will be clearly stated on the relevant sales page, proposal, or invoice.
- Unless otherwise noted in writing, all sales are final and non-refundable.
- If a payment plan is offered and you select it, you agree to complete all payments on time.
- If we need to reschedule a session, we will make reasonable efforts to find a new time. If you need to reschedule, please provide reasonable notice as outlined in your proposal or welcome materials.
- We reserve the right to refuse or discontinue service if a client behaves in a way that is abusive, dishonest, or violates these Terms. In such cases, we may offer a partial or no refund at our discretion.

7. Limitation of Liability

To the fullest extent permitted by law, Obsidian Success will not be liable for any indirect, incidental, consequential, or special damages arising out of or in connection with your use of our websites, resources, or services. Our total liability, if any, will be limited to the amount you paid us for the specific service or product that gave rise to the claim.

8. Third-Party Tools and Links

We may use or recommend third-party tools and services such as email marketing platforms, scheduling tools, or payment processors, and may link to other websites. We are not responsible for the content, policies, or practices of any third-party websites or services. You use them at your own risk and should review their terms and privacy policies.

9. Governing Law

These Terms are governed by the laws of the State of Georgia, United States, without regard to its conflict of law rules. Any disputes arising out of these Terms will be handled in the state or federal courts located in Georgia, and you agree to the jurisdiction of those courts.

10. Changes to These Terms

We may update these Terms from time to time. When we do, we will update the Last Updated date at the top of this document. Your continued use of our websites, resources, or services after any changes means you accept the updated Terms.

11. How to Contact Us

If you have questions about these Terms, please reach out:

Obsidian Success LLC

Email: [your email address]

Website: obsidiansuccess.carrd.co