

PRIVACY POLICY

Last updated: July 30, 2025

This Privacy Notice for **B.A.B Baumanagement Arthur Becker** ("we", "us", or "our") describes how and why we might access, collect, store, use, and/or share ("process") your personal information when you use our services ("Services"), including when you:

- Visit our website <http://www.r-s-e-s.com> or any website of ours that links to this Privacy Notice.
- Use **Remote Site Engineering Support**. Remote Site Engineering Support provides fast, expert construction advice without the need for on-site visits. Clients can send photos and questions via WhatsApp to receive certified technical assessments, recommendations, and documentation within hours.
- Engage with us in other related ways, including any sales, marketing, or events.

Questions or concerns?

Reading this Privacy Notice will help you understand your privacy rights and choices. We are responsible for making decisions about how your personal information is processed. If you do not agree with our policies and practices, please do not use our Services.

If you still have any questions or concerns, please contact us at info@r-s-e-s.com.

SUMMARY OF KEY POINTS

- **What personal information do we process?**
We may process personal information depending on how you interact with us and the Services.
- **Do we process any sensitive personal information?**
No, we do not process sensitive personal information.
- **Do we collect any information from third parties?**
No, we do not collect information from third parties.
- **How do we process your information?**
To provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with the law.
- **When and with whom do we share personal information?**
We may share information only in specific situations, e.g., business transfers.
- **What are your rights?**
Depending on your location, you may have certain privacy rights (access, rectification, erasure, restriction, objection).
- **How do you exercise your rights?**
By visiting <http://www.r-s-e-s.com> or contacting us directly.

1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us:

We collect personal information that you voluntarily provide, such as:

- Names
- Phone numbers
- Email addresses
- Mailing addresses
- Billing addresses

Sensitive Information:

We do not process sensitive information.

Payment Data:

Payment information is handled securely by **Stripe** ([Privacy Policy](#)).

2. HOW DO WE PROCESS YOUR INFORMATION?

We process your information to provide, improve, and administer our Services, communicate with you, ensure security, prevent fraud, and comply with legal requirements.

3. WHAT LEGAL BASES DO WE RELY ON?

We process your information when:

- You give consent (you may withdraw it at any time),
 - It is required by law,
 - It is necessary to protect your vital interests, or
 - It is required for our legitimate business interests.
-

4. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

We may share your personal information only in specific cases, such as during business transfers (e.g., merger or sale).

5. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

Yes, we may use cookies and similar technologies to collect and store information.

6. HOW LONG DO WE KEEP YOUR INFORMATION?

We retain your personal information only as long as necessary to fulfill the purposes outlined in this Privacy Notice or as required by law.

7. DO WE COLLECT INFORMATION FROM MINORS?

No, we do not knowingly collect or market data from individuals under 18 years of age.

8. WHAT ARE YOUR PRIVACY RIGHTS?

You may have rights to access, update, delete, or restrict the processing of your personal data.


9. CONTROLS FOR DO-NOT-TRACK FEATURES


We currently do not respond to Do-Not-Track browser signals.

10. DO WE MAKE UPDATES TO THIS NOTICE?

Yes, we will update this Privacy Notice as necessary to remain compliant with laws.

11. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

 info@r-s-e-s.com

 +49 176 81258548

 B.A.B Baumanagement Arthur Becker, Christiane-Horn-Weg 2, 41751 Viersen, Germany

12. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

You may request access, correction, or deletion of your data at any time by contacting us or visiting <http://www.r-s-e-s.com>.