

Privacy Policy

Effective Date: 30.07.2025

Cyvanay ("we," "us," or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. Please read this policy carefully.

1. Information We May Collect

- Personal Information
- We collect personal information you voluntarily provide when you:
 - Fill out forms (e.g., name, email, phone number)
 - Contact us via email or other communication channels
 - Use our services

Technical Information

We May automatically collect certain technical data including:

- IP address
- Browser type and version
- Device information
- Operating system

- Pages visited and usage data (via cookies or similar technologies)

2. How We Use Your Information

We use your data to:

- Provide, operate, and maintain our services
- Respond to your inquiries and provide customer support
- Improve our website, products, and services
- Send you marketing communications (only if you opt-in)
- Monitor and analyze usage and trends
- Ensure security and prevent fraud
- Comply with legal obligations

3. Legal Basis for Processing (GDPR)

- If you are an EU resident, we process your personal data based on the following legal grounds:
- Your consent (where given)
- Performance of a contract with you
- Compliance with legal obligations
- Our legitimate interests (e.g., improving services, security), balanced against your rights

4. Sharing of Information

- We do not sell, rent, or trade your personal data. We may share your information with:
- Trusted service providers who help operate our business (e.g., hosting, email services), under confidentiality agreements

- Law enforcement or regulatory authorities when required by law or to protect rights

5. Cookies and Tracking Technologies

- Our website uses cookies and similar tracking technologies to enhance user experience and collect analytics data.
- You can manage or disable cookies via your browser settings.
- We do not use cookies for advertising or tracking outside our website without explicit consent.

6. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy, or to comply with legal obligations.

7. Your Rights

For EU Users (GDPR)

- You have the right to:
 - Access your personal data
 - Correct inaccurate or incomplete data
 - Request deletion of your data (right to be forgotten)
 - Object to or restrict processing
 - Withdraw consent at any time
 - Request data portability
 - Lodge a complaint with a data protection authority

For California Users (CCPA/CPRA)

- You have the right to:
- Know what personal information is collected, used, shared, or sold
- Request deletion of your personal information
- Opt-out of the sale or sharing of personal information
- Not be discriminated against for exercising your privacy rights
- To exercise any of these rights, please contact us at: [Insert Contact Email].

8. Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

9. International Transfers

If your data is transferred outside your country (including outside the EU), we ensure it is protected by appropriate safeguards in accordance with applicable data protection laws.

10. Children's Privacy

Our services are not directed to individuals under 18 years old. We do not knowingly collect personal data from children under 18. If you believe we have collected such data, please contact us to request removal.

11. Changes to This Privacy Policy

We may update this policy from time to time. The updated version will be posted on our website with an updated effective date. Please review this page periodically.

12. Contact Us

If you have questions or concerns about this Privacy Policy or your data, please contact us.