

Privacy Policy

Dear Customers,

This document explains how and why we process your personal data, as well as your rights and options regarding this matter.

WHO IS RESPONSIBLE FOR YOUR PERSONAL DATA?

GO4TRAVEL s.r.o.

- **Address:** Račianska 88 B, 831 02 Bratislava - mestská časť Rača, Slovakia
- **Company ID (IČO):** 51293382

GO4TRAVEL s.r.o. is the controller of your personal data.

FOR WHAT PURPOSES DO WE USE YOUR PERSONAL DATA?

We process your personal data only to the extent necessary for providing our services and ensuring the operation of our website. This includes:

- **Order Processing and Service Delivery:** Managing purchases, providing services, fulfilling contractual obligations, maintaining communication, processing orders, delivering goods, and managing invoicing and accounting records.
- **Legal Compliance:** Ensuring compliance with legal obligations and adhering to applicable regulations.
- **Disputes and Debt Collection:** Supporting resolution of disputes, enforcing contractual agreements, complying with court or regulatory orders, and establishing or defending legal claims.

Your personal data will not be used for automated decision-making, including profiling.

The legal basis for processing your data is set out in **Article 6 of the General Data Protection Regulation (GDPR)**. Depending on the purpose, processing may be necessary to fulfill contractual obligations, comply with legal requirements, or protect our legitimate interests or those of third parties, provided such interests do not override your fundamental rights and freedoms. In some cases, processing may be based on your explicit consent.

WHAT PERSONAL DATA DO WE COLLECT?

Unless agreed otherwise, we retain only the personal data necessary to process your order, fulfill our contractual obligations, and deliver requested services. This includes:

- **Personal Information:** Name, address (delivery and billing), phone number, email, order details, and other data required for order processing.
 - **Website Interaction Data:** Information about your usage of our website, such as user account creation details and communication records.
 - **Dispute-Related Data:** Data related to legal proceedings, disputes, negotiations, rulings, or related communication activities.
 - **Cookies:** Short text files stored on your device that may include functional, analytical, or marketing data. Marketing cookies are processed only with your consent.
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HOW DO WE COLLECT YOUR DATA?

We primarily collect your personal data directly from you during your interactions with our website or through other means of communication.

HOW DO WE PROTECT YOUR DATA?

To protect your personal data from unauthorized access or misuse, we use physical, electronic, and procedural safeguards, such as:

- Secure servers
- Firewalls
- SSL encryption

We adhere strictly to data protection laws and confidentiality requirements.

WHO DO WE SHARE YOUR PERSONAL DATA WITH?

We may share your data with:

- **Third Parties:** Entities processing your data for purposes connected to their services.
- **Service Providers:** Authorized processors acting on our behalf, bound by strict confidentiality and security measures.
- **Public Authorities or Legal Entities:** Regulatory bodies, courts, or law enforcement agencies, when legally required or to establish, exercise, or defend legal claims.

We will not share your personal data without your explicit instruction or consent unless required by law.

WHERE IS YOUR DATA PROCESSED?

Your personal data is processed within the European Economic Area (EEA). We do not transfer your data to third countries outside the EEA.

YOUR DATA PROTECTION RIGHTS

You have the right to:

- Access, correct, delete, or restrict the processing of your personal data.
- Object to the processing of your personal data.
- Request a copy of your personal data.

To exercise these rights, please contact us with your identification details (e.g., name and surname). For your security, we may require additional information to verify your identity.

You can withdraw your consent at any time, but this will not affect the lawfulness of data processing performed prior to the withdrawal.

If you have concerns or complaints, you may contact the **Slovak Data Protection Authority**:

Úrad na ochranu osobných údajov Slovenskej republiky.

IS PROVIDING YOUR DATA MANDATORY?

Providing your personal data is generally voluntary. However, in certain cases, we may be unable to fulfill our contractual obligations or process your requests without specific data.

HOW LONG DO WE RETAIN YOUR DATA?

Your data is deleted once it is no longer necessary for the purposes outlined above or if you withdraw your consent. However, certain data may be retained for legal, regulatory, or dispute resolution purposes.

UPDATES TO THIS PRIVACY POLICY

This Privacy Policy was last updated on [Insert Date]. We reserve the right to update this document as necessary to reflect changes in our data processing practices or legal requirements. Updates will be made available on our website.

HOW TO CONTACT US

If you have any questions or concerns regarding your data rights, please contact us:

GO4TRAVEL s.r.o.

- **Email:** ahoy@andregasko.com
- **Web:** www.andregasko.com
- **Address:** Račianska 88 B, 831 02 Bratislava - mestská časť Rača, Slovakia

Best regards,
GO4TRAVEL s.r.o.