IBIZATICKETS.COM

✦ TERMS & CONDITIONS (T&C)

1. General

These Terms & Conditions govern the use of IBIZATICKETS.COM and all services offered through the platform, including ticket purchases, VIP bookings, partner offers, and customer support.

By using this website, you agree to these Terms.

2. Service Description

IBIZATICKETS.COM is an independent online platform providing:

- **Official event tickets**
- **VIP table bookings**
- **Beach club, boat party, and experience reservations**
- **Curated partner offers**

All events and services are provided by official third-party partners.

3. Ticket Purchase & Delivery

- **Tickets are delivered digitally via email immediately after purchase.**
- **You are responsible for providing a correct and accessible email address.**
- **If you do not receive your ticket, please contact ibiza@soul2soul.com.**

4. Prices & Payment

- **All prices include applicable taxes unless stated otherwise.**
- **Payments are processed securely through external payment providers (e.g., Stripe, PayPal).**
- **IBIZATICKETS.COM does not store full payment details.**

5. Refunds & Cancellations

- **Refund and cancellation policies depend on the event organizer or venue, not IBIZATICKETS.COM.**
- **Some tickets may be non-refundable.**
- **Any applicable refund rules are displayed during checkout.**

6. Event Changes

Event organizers may change event details (line-up, schedule, venue).

IBIZATICKETS.COM is not responsible for such changes but will inform customers when possible.

7. VIP Bookings

- **VIP reservations are processed in cooperation with the venue.**
- **A deposit or full prepayment may be required.**
- **Final table allocation is determined by the venue.**

8. Partner Services

Some services (e.g., boat parties, beach clubs, hotels) are provided by external partners.

IBIZATICKETS.COM acts as an intermediary and is not responsible for:

- Service quality
- On-site experience
- Operational decisions of partners

9. User Responsibilities

Users agree to:

- Provide accurate information
- Follow venue rules and event policies
- Use tickets only for personal, non-commercial purposes

Misuse may result in denied entry.

10. Liability

IBIZATICKETS.COM is not liable for:

- Event cancellations or changes
- Losses caused by third-party partners
- Travel costs, accommodation, or personal expenses
- Damages resulting from misuse of tickets

Our liability is limited to the amount paid for the ticket.

11. Intellectual Property

All content on IBIZATICKETS.COM (logo, branding, text, images) is protected by copyright.

Reproduction or distribution without permission is prohibited.

12. Privacy

Personal data is processed according to our Privacy Policy.

By using the website, you consent to this processing.

13. Governing Law

These Terms are governed by the laws of Spain.

Any disputes shall be resolved in the competent courts of Ibiza, Spain.

14. Contact

For questions regarding these Terms, contact:

ibiza@soul2soul.com