

## Terms&Conditions – MAT Aviation

These Terms & Conditions apply to all services provided by MAT Aviation GmbH, including charter flights, brokerage, and aircraft management services. By accessing our website or booking services with MAT Aviation, you agree to these Terms.

### 1. Company Details

MAT Aviation GmbH, Aemmenmattstrasse 43, 3123 Bern-Belp, Switzerland

### 2. Scope of Services

Private and business jet charter flights, charter brokerage, aircraft management, crew provision, medical flights, catering and additional services.

### 3. Operator vs Broker

MAT Aviation may act as operating air carrier or as broker arranging flights operated by third-party carriers.

### 4. Booking

A booking request becomes binding only upon written confirmation by MAT Aviation.

### 5. Pricing & Payment

Full payment is due prior to departure unless agreed otherwise.

### 6. Passenger Responsibilities

Passengers must provide valid travel documents and comply with crew instructions.

### 7. Changes & Cancellations

Changes are subject to availability. Cancellation fees may apply.

### 8. Force Majeure

MAT Aviation is not liable for delays caused by circumstances beyond control.

### 9. Liability

applicable.

Liability is governed by the Montreal Convention and EU Regulation EC 261/2004 where

### 10. Data Protection

Personal data is processed in accordance with Swiss FADP and GDPR.

### 11. Governing Law

Swiss law applies. Jurisdiction is Bern, Switzerland, unless mandatory EU provisions apply.

Contact: [info@mat-aviation.com](mailto:info@mat-aviation.com) | +41 31 515 6008

