

# The Oud Club - Privacy Policy

**Effective Date:** 20/03/2025

**Last Updated:** 20/03/2025

The Oud Club ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our exclusive dating service for gay entrepreneurs, professionals, and like-minded individuals.

## 1. Information We Collect

When you sign up for our service, we collect the following types of information:

- **Personal Information:** Name, age, occupation, hobbies, contact information, social media links, and interests.
- **Account Information:** Login credentials, subscription details, and payment history.
- **User Activity:** Messages, interactions with other members, and engagement with the platform.
- **Technical Data:** IP address, device information, and browser type for security and analytics.

## 2. How We Use Your Information

We collect and process your information to:

- Facilitate matchmaking and improve our dating service.
- Display your profile to other members for connection opportunities.
- Ensure compliance with our **Terms of Service**, including monitoring for inappropriate behaviour.
- Provide customer support and respond to inquiries.
- Improve and personalise your experience on the platform.
- Process subscription payments and manage billing.

## 3. Data Sharing & Confidentiality

- **We do not share, sell, rent, or trade your personal information with third parties.**
- Your data is used **strictly within our organisation** to enhance your matchmaking experience.
- We may share aggregated, anonymised insights for research or improvement purposes, but these will not contain identifiable information.
- **Legal disclosure:** We may release information if required by law, court order, or to protect the safety of our users or platform.

## 4. Data Security

We implement strong security measures to protect your personal information, including:

- Encrypted storage of sensitive data.
- Secure payment processing through trusted third-party providers.
- Internal access controls to limit employee access to personal data.
- Continuous monitoring to detect and prevent security breaches.

However, no system is entirely secure. While we take every precaution, users should also take care when sharing personal information with others.

## 5. GDPR Compliance (For Users in the EU)

If you are located in the **European Economic Area (EEA)**, we process your personal data in compliance with the **General Data Protection Regulation (GDPR)**.

Under GDPR, you have the following rights:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can ask us to correct inaccurate or incomplete data.
- **Right to Erasure ("Right to Be Forgotten"):** You can request that we delete your personal data, subject to legal obligations.
- **Right to Restrict Processing:** You can ask us to limit how we use your data.
- **Right to Data Portability:** You can request your data in a machine-readable format to transfer it to another service.
- **Right to Object:** You can object to the processing of your data for specific reasons.
- **Right to Withdraw Consent:** If we rely on your consent for processing, you can withdraw it at any time.

To exercise your rights, contact us at **joey@untappedsociety.com**. We may request identity verification before processing your request.

If you believe we have violated GDPR, you have the right to lodge a complaint with your **local Data Protection Authority**.

## 6. Data Retention & Deletion

- We retain user data as long as necessary to provide the service and comply with legal obligations.
- Upon account deletion, we remove or anonymise your personal data, except for legally required records.
- You may request data deletion by contacting **joey@untappedsociety.com**.

## 7. Cookies & Tracking Technologies

- We use cookies to enhance your browsing experience, track site usage, and improve service functionality.
- You can manage cookie preferences through your browser settings.

## 8. Your Rights & Choices

You have the right to:

- **Access** your personal data and request a copy.
- **Correct** inaccurate or incomplete data.
- **Delete** your account and associated data.
- **Withdraw consent** for data processing where applicable.

To exercise these rights, contact us at [joey@untappedsociety.com](mailto:joey@untappedsociety.com)

## 9. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be reflected on this page, and continued use of the service implies acceptance of the revised policy.

## 10. Contact Information

If you have any questions about this Privacy Policy or GDPR compliance, please contact us at:

 [joey@untappedsociety.com](mailto:joey@untappedsociety.com)